

Telephones

Prior to leaving home, be sure to leave a list of all team members and chaperones and any cell phone numbers with family members. Distribute a list of cell phone numbers to all your team members. Note that the Ames area code is 515. To dial on-campus numbers from a campus phone, dial only the last 5 digits of the phone number (e.g., X-XXXX). To dial an off-campus number using a campus line, you must dial “8” first.

RESIDENCE HALLS

Telephones are not provided in residence housing rooms and apartments. Telephones are located near residence hall floor dens (lounges) and outside of residence halls and apartment buildings. Local calls are free, but long distance calls will require a calling card.

CAMPUS INTERNET ACCESS

Campus has wireless internet access available to you across campus. All of residence housing has a plug-in access to the Internet using the data jack in the guest bedroom, so be sure to bring an Ethernet cord if you are planning to plug in for non-wireless access. ISU has a service that allows campus visitors access to the Internet during their event to browse the web and check email. To set up guest access follow these steps:

- 1) Open a web browser.
- 2) Enter “netreg.iastate.edu” into the address bar and press Enter if the ISU NetReg page does not automatically appear.
- 3) Select Odyssey of the Mind World Finals 2014, and click “Register Here.”
- 4) Enter your local contact information and select “Next.”
- 5) Read the terms and select “I Agree.”
- 6) Reboot your computer when instructed to do so (approximately a one-minute wait) to complete your registration process.

Questions regarding registration for guest access may be directed to the IT Services Solution Center at 515.294.4000.

IF YOU HAVE QUESTIONS

If you need general information **prior to arrival**, please go to www.visitames.com. If you need information that is not available on our website, please call 515.232.4032 to leave a voice message including your name, number and inquiry and someone will return your call as soon as possible. For information **after arriving on campus**, dial 4-Help (515.294.4357). This line will be answered 24 hours a day beginning at noon on Tuesday, May 27 through 5:00 p.m. on Sunday, June 1.

IN CASE OF AN EMERGENCY

In the event of an emergency at home, the number for family members to call is the ISU Police at 515.294.4428. They will assist in locating the participant.