



# TELEPHONES/CONTACT INFO

Prior to leaving home, be sure to leave a list of all team members and chaperones and any cell phone numbers with family members. Distribute a list of cell phone numbers to all your team members. Note that the Ames area code is 515.

Telephones are not provided in residence housing rooms. However, telephone lines are active and guests may bring a land-line telephone to plug in. Local calls are free; long distance calls will require a calling card.

Telephones are located in residence hall floor dens (lounges) and outside of residence halls and apartment buildings. Local calls are free; long distance calls will require a calling card.

To dial on-campus numbers from a campus phone, dial only the last 5 digits of the phone number (for example, X-XXXX). To dial an off-campus number using a campus line, you need to dial "8" first to get an outside line.

After your arrival, have your team members give family members at home their residence hall room number and building name, and the 24-Hour Conference Desk number for your assigned living area.

## **If You Have Questions**

If you need general information about the ISU campus or Ames *prior to your arrival*, please go to [www.visitames.com](http://www.visitames.com). If you need information that is not available on our website, please call 515-232-4032 to leave a voice message including your name, number and inquiry and someone will return your call as soon as possible.

For information *after arriving on campus*, dial 4-HELP (515-294-4357). This line will be answered 24 hours a day beginning at noon on Tuesday, May 23 through 5:00 pm on Sunday, May 28.

## **In Case of an Emergency**

In the event of an emergency at home, the number for family members to call is the ISU Police at 515-294-4428. They will assist in locating the participant.