



## TELEPHONES

Prior to leaving home, be sure to leave a list of all team members and chaperones and any cell phone numbers with family members. Distribute a list of cell phone numbers to all your team members. Note that the Ames area code is 515.

### RESIDENCE HALLS

Telephones are not provided in residence housing rooms and apartments. Telephones are located near residence hall floor dens (lounges) and outside of residence halls and apartment buildings. Local calls are free, but long distance calls will require a calling card. If dialing a campus number from a lounge phone, use only the last 5 digits (e.g., 4-xxxx.) If calling an off-campus number, dial 8 for an outside line.

### CAMPUS INTERNET ACCESS

Campus has wireless internet access available to you across campus. All of residence housing has plug-in access to the Internet using the data jack, so be sure to bring an Ethernet cord if you are planning to plug in for non-wireless access. ISU has a service that allows campus visitors access to the Internet during their visit to browse the web and check email. To set up guest access follow these steps:

1. Open a web browser.
2. Enter “netreg.iastate.edu” into the address bar and press “Enter” if the ISU NetReg page does not automatically appear.
3. Select Odyssey of the Mind World Finals 2020, and click “Register Here.”
4. Enter your local contact information and select “Next.”
5. Read the terms and select “I Agree.” You will be taken to a registration confirmation page.
6. Shut down your device and restart. When you restart, you will have access to the ISU Guest Network.

Questions regarding registration for guest access may be directed to the IT Services Solution Center at 515.294.4000.

### IF YOU HAVE QUESTIONS

If you need general information **prior to arrival**, please go to **ThinkAmes.com**. If you need information that is not available on our website, please call 515.232.4032 to leave a voice message including your name, number and inquiry and someone will return your call as soon as possible. For information **after arriving on campus**, stay up to date using the OMER’S World app, check in at the information desks at Registration and the Memorial Union, or stop by the 24-hour desks where you are staying.

### IN CASE OF AN EMERGENCY

In the event of an emergency at home, the number for family members to call is the ISU Police at 515.294.4428. ISU Police will assist in locating the participant.

