



# TELEPHONES/ CONTACT INFO

Prior to leaving home, be sure to leave a list of all team members and chaperones and any cell phone numbers with family members. Distribute a list of cell phone numbers to all your team members. Note that the Ames area code is 515.

To dial on-campus numbers from a campus phone, dial only the last 5 digits of the phone number (for example, X-XXXX).

To dial an off-campus number using a campus line, you need to dial "8" first to get an outside line.

After your arrival, have your team members give family members at home the location of where they are staying, the building name and room number, along with the 24-Hour Desk number for your assigned living area.

## Residence Halls:

Telephones are not provided in residence housing rooms. Telephones are located near residence hall floor dens (lounges) and outside of residence halls and apartment buildings. Local calls are free; long distance calls will require a calling card.

## Campus Internet Access:

Campus has wireless internet access available to you across campus (Residence apartments do not have wireless but do have wired Internet access.) All of residence housing has plug-in access to the Internet using the orange-colored jack in each room or bedroom. Be sure to bring an Ethernet cord if you are planning to plug in for non-wireless access! ISU has a service that allows campus visitors access to the Internet during their event to browse the web and check email. To set up guest access follow these steps:

1. Open a web browser.
2. Enter "netreg.iastate.edu" into the address bar and press Enter if the ISU NetReg page does not automatically appear.
3. Select Odyssey of the Mind World Finals 2012, and select "Register Here".
4. Enter your local contact information and select "Next".
5. Read the terms and select "I Agree".
6. Reboot your computer when instructed to do so (approximately a one-minute wait) to complete your registration process.

Questions regarding registration for guest access may be directed to the IT Services Solution Center at 515-294-4000.

## If You Have Questions

If you need general information **prior to arrival**, please go to [www.visitames.com](http://www.visitames.com). If you need information that is not available on our website, please call 515-232-4032 to leave a voice message including your name, number and inquiry and someone will return your call as soon as possible.

For information *after arriving on campus*, dial 4-HELP (515-294-4357). This line will be answered 24 hours a day beginning at noon on Tuesday, May 22 through 5:00 pm on Sunday, May 27.

## In Case of an Emergency

In the event of an emergency at home, the number for family members to call is the ISU Police at 515-294-4428. They will assist in locating the participant.